



GLI®

Gaming Laboratories International

GLI Product Certification Scheme



GLI Product Certification Scheme

Contents

1 SCOPE 3

 1.1 AUTHORITY 3

 1.2 SURVEILLANCE 4

2 APPLICABLE STANDARDS AND NORMATIVE REFERENCES 4

3 CERTIFICATION AGREEMENT 4

 3.1 CONDITIONS FOR THE USE OF THE CERTIFICATE 5

 3.2 MANAGEMENT OF IMPARTIALITY 5

 3.3 NON-DISCRIMINATORY CONDITIONS 6

 3.4 CONFIDENTIALITY 6

 3.5 PUBLICLY AVAILABLE INFORMATION 6

4 APPLICATION 7

5 APPLICATION REVIEW 7

6 EVALUATION 8

7 REVIEW 9

8 CERTIFICATION DECISION 9

9 DIRECTORY OF CERTIFIED PRODUCTS 10

 9.1 GENERAL 10

 9.2 GLIACCESS® ONLINE ACCESS 10

10 COMPLAINTS 10

 10.1 HANDLING COMPLAINTS 10

11 APPEALING A COMPLIANCE OR CERTIFICATION DECISION 10

 11.1 THE APPEAL PROCESS 11

12 THE “GAMING LABS CERTIFIED”® MARK 11

 12.1 GENERAL INFORMATION 11

 12.2 APPLICATION TO USE THE MARK 12

 12.3 SURVEILLANCE 13

GLI Product Certification Scheme**1 SCOPE**

This document serves as the certification scheme for Gaming Laboratories International, LLC and GLI Europe B.V. (collectively referred to as GLI).

Key Terms and Definitions:

Gaming: A game of chance (including electronic gaming and lottery devices and associated equipment) whose outcome is strongly influenced by some randomizing device, and upon which contestants may choose to wager money or anything of monetary value.

Customer: The organization that submits an application for a product to be evaluated and certified in accordance with this certification scheme. Examples of customers include suppliers and manufacturers of gaming products.

Certification Scheme: A certification system related to specified products, to which the same specified requirements, specific rules and procedures apply (the rules, procedures and management for implementing product certification are stipulated by the certification scheme). ISO/IEC 17065:2012 clause 3.9.

Certification Scheme Type 1a: One or more samples of the product are subjected to determination activities. A certification letter is issued for the product type. The samples are representative of subsequent production items which could be referred to by the manufacturer as being manufactured in accordance with the certified type. ISO/IEC 17067:2013 clause 5.3.2.

Surveillance: Systematic and on-going verification of product conformity to the requirements stated in the certification letter. It should be noted that surveillance is not required for Type 1a certification schemes.

This certification scheme is classified as a Type 1a scheme. GLI evaluates and certifies gaming products against jurisdictional requirements / standards / specifications (hereinafter referred to as jurisdictional requirements) as requested by the submitting product manufacturer. Evaluation of gaming products is accomplished in accordance with ISO/IEC 17025:2017, to which GLI adheres in its entirety, with one exception—GLI is not a calibration laboratory, and therefore requirements exclusive to calibration under ISO/IEC 17025:2017 are not considered in this scheme. Certification of gaming products is accomplished in accordance with ISO/IEC 17065:2012.

Gaming products subject to evaluation and certification include, but are not limited to, electronic gaming devices (hardware and software); random number generator programs; iGaming games and platforms; progressive systems; electronic table games; monitoring, accounting and control systems; and Gaming Standards Association protocols.

1.1 Authority

GLI Executive management authorizes use of this document for product certification activities.

INDEPENDENCE AND OBJECTIVITY:

Objective: To maintain a high degree of impartiality in all activities associated with certification procedures.

GLI certification activities shall remain free from any interference including matters of

GLI Product Certification Scheme

audit, scope, procedures, frequency, timing, or report content.

GLI shall not discriminate in the certification processes.

GLI may not be retained by any gaming/lottery equipment supplier, distributor, designer or other entity to engage in consulting work in the area of slot machine design or manufacture or any other area that is unrelated to regulatory compliance or interoperability requirements. GLI, its employees, officers, and directors shall not engage in any business which manufactures, designs, distributes, or sells slot machines, electronic gaming equipment, or computerized systems associated with the gaming industry or any other associated equipment utilized in the conduct of gaming.

1.2 Surveillance

Since this is a Type 1a product certification scheme, surveillance of certified products is not required. GLI does engage in monitoring activities related to use of the "GAMING LABS CERTIFIED®" mark. Refer to Section 12.3 for specific details.

2 APPLICABLE STANDARDS AND NORMATIVE REFERENCES

- ISO/IEC 17000:2020, Conformity Assessment – Vocabulary and general principles
- ISO/IEC 17025:2017, Conformity Assessment – General requirements for the competence of testing and calibration laboratories
- ISO/IEC 17065:2012, Conformity Assessment – Requirements for bodies certifying products, process and services
- ISO/IEC 17067:2013, Conformity Assessment – Fundamentals of product certification and guidelines for product certification schemes
- ISO/IEC 17030:2003, Conformity Assessment – General requirements for third-party marks of conformity

The version of each standard or normative reference listed above is current as of the effective date of this scheme. If a more current version of a standard or normative reference becomes available before this scheme is updated, GLI uses the most current version. With regard to Hong Kong, such current version has been duly accepted and approved by the Hong Kong Registrar of Trade Marks.

3 CERTIFICATION AGREEMENT

GLI will accept multiple application formats for a certification request, including but not limited to, a GLI application, a request on company letterhead, and by electronic submission. Each format accepted by GLI is deemed a legally enforceable agreement for GLI to provide the services requested within the format provided, whether specifically referenced or otherwise.

Regardless of format, the customer agrees to fulfill the certification requirements, including but not limited to the following:

- Complete an acceptable submission / certification agreement;
- Pay all fees (GLI is a legal entity and charges fees for its services);
- Inform GLI regarding changes to the certified product immediately upon implementation;
- Implement appropriate changes when communicated to the customer by GLI;

GLI Product Certification Scheme

- Make all necessary arrangements for conduct of the evaluation, surveillance (if required), examination of documents and records and access to relevant equipment, locations, areas; personnel and customer subcontractors; investigation of complaints and the participation of observers if applicable;
- Comply with the Conditions for the Use of the Certificate (refer to Section 3.1);
- Make claims regarding certification that are consistent with the scope of certification;
- Not use product certification in such a manner as to bring GLI, the certification body, into disrepute and to make no claims or statements regarding its product certification that GLI may consider misleading or unauthorized;
- Upon suspension, withdrawal or termination of certification, immediately discontinue use of all advertising matter that contains any reference thereto and takes action as required by this certification scheme or any other required measures as stipulated by GLI;
- Copies of certification documents shall be reproduced in their entirety or as specified by GLI;
- In all communication media, comply with any requirements that may be prescribed by GLI relating to the use of marks of conformity and on information related to the product;
- Retain records of all complaints made known to the customer regarding compliance with certification requirements and make these records available to GLI upon request; and
 - Take appropriate action with respect to such complaints and deficiencies found in any products that affect compliance with the requirements for certification; and
 - Document the actions taken;
- Inform GLI, immediately, of changes that may affect the customer's ability to conform to the certification requirements.

3.1 Conditions for the Use of the Certificate

- GLI is the sole owner of this certification scheme and is the only certification body authorized to certify products under this scheme or to refer to this scheme in marketing or publicity materials.
- Customers of GLI may refer to certification, and by extension this scheme, only to the extent authorized under the certification agreement described above.
- GLI maintains control over the ownership, use and display of certificates and any other mechanisms for indicating that a product is certified.
- All incorrect, including fraudulent, references to certification or misleading use of certificates or any other mechanism for indicating that a product is certified, for example in marketing or publicity materials, shall be subject to review by GLI and may result in the suspension, withdrawal or termination of certification or other suitable action as deemed appropriate by GLI, in its sole discretion.

3.2 Management of Impartiality

GLI has implemented a mechanism to safeguard impartiality. This mechanism is a process that evaluates risks to impartiality on an on-going basis with the purpose of eliminating or minimizing risks to impartiality and conflicts of interest and ensuring that commercial, financial, or other pressures do not compromise impartiality. The following elements are taken into account by the mechanism to safeguard impartiality: staff awareness, training and education; management oversight; and mitigation and corrective action.

GLI top management has appointed a Committee on Impartiality that is responsible for

GLI Product Certification Scheme

reviewing risks to impartiality and reporting to top management. The committee is comprised of staff members from a cross-section of departments within GLI. In addition, input on GLI impartiality is obtained from external stakeholders from the gaming industry.

When a risk to impartiality is identified, it is evaluated for impact to GLI, and appropriate corrective actions are taken in accordance with GLI's corrective and preventive action procedures. The Committee on Impartiality reports all identified risks to impartiality to top management through the management review. If a severe risk is identified, that has an immediate impact on and may compromise the impartiality of GLI, the Managing Director (in GLI's Europe office) or the Senior Vice President, Quality and Technical Compliance (in GLI's New Jersey office) shall be informed immediately.

Neither GLI nor any part of GLI shall be the designer, manufacturer, installer, distributor, or maintainer of any product certified under this scheme.

3.3 Non-discriminatory Conditions

GLI's policies and procedures are non-discriminatory and do not impede access to certification services. GLI allows access to any applicant that requests certification within the scope of GLI's operations. GLI places no undue financial conditions or conditions related to the size of the applicant, membership in a group or association, or prior certifications issued by GLI. GLI reserves the right to decline an application for certification, or cancel an executed contract for certification, for reasons such as customer participation in illegal activities, a history of repeated nonconformity to requirements, or other issues such as a history of non-payment for services rendered.

3.4 Confidentiality

GLI treats all information obtained or created during the performance of certification activities in strict confidentiality, except for information that the customer makes publicly available or when otherwise agreed between GLI and the customer. All other information is considered proprietary information and shall be regarded as confidential. GLI informs the customer, in advance, of the information that it intends to make public or place in the public domain. When GLI is required by law, court order or legally authorized contract to release confidential information, GLI will inform the customer of the request and identify the information that will be provided, unless otherwise prohibited by law or order from informing the customer. Information about the customer obtained from sources other than the customer (such as from a complainant or a regulator) shall be regarded as confidential by GLI.

3.5 Publicly Available Information

This certification scheme is publicly available through www.gaminglabs.com/gli-certified-mark (or any successor thereto) and provides information about GLI's certification process, including evaluation, and the rules and procedures for granting, maintaining, extending, reducing, suspending, withdrawing, or refusing certification. This certification scheme also describes the rights and duties of applicants and customers including requirements, restrictions, or limitations on the use of the GLI name.

GLI Product Certification Scheme**4 APPLICATION**

Every request for certification received by GLI must be accompanied by acceptable submission documentation and must contain, at a minimum, all of the information necessary to complete the certification process in accordance with this certification scheme.

At a minimum, submission documentation must include:

- Name and details of the product to be certified;
- The jurisdictions for which the customer is seeking certification;
- General information about the customer including name and address, contact details and contact personnel, physical location (as deemed necessary); significant aspects of its process or operations to be considered; and any legal obligations;
- General information about the customer, relevant to the certification for which the submission is being made including its relationship to a larger organization or corporation, if any;
- Information concerning all processes outsourced by the customer that will affect conformity to jurisdictional requirements (for example, the results of liquid spill tests or electrical safety tests); and
- All other information needed in accordance with the relevant jurisdictional requirements, and any additional requirements as deemed necessary by GLI, in its sole discretion.

5 APPLICATION REVIEW**5.1**

GLI will conduct a review of the certification application to ensure that enough information is received to conduct the testing and certification activities. The information provided shall include information about the customer and the product to be certified and the scope of work including the jurisdictional requirements. The review will confirm that the means are available to perform all evaluation and certification activities.

5.2

If the product or jurisdictional requirements are not known to GLI, GLI reserves the right to perform all necessary technical reviews and activities deemed appropriate prior to the acceptance of an agreement for testing or certification.

5.3

In cases as described in Section 5.2, GLI will ensure that it has the competence and capability to perform the requested evaluation and certification activities. GLI will maintain records of the justification for the decision to undertake evaluation or certification activity.

5.4

GLI will not accept submissions or undertake specific activities of testing or certification if GLI deems it lacks the competence or capability.

5.5

GLI will, in its sole discretion, use certifications or reports already granted to the customer to omit any activities deemed unnecessary. GLI will reference the existing certification in its records. In each circumstance, GLI will provide justification for omission of any activities.

GLI Product Certification Scheme**6 EVALUATION****6.1**

Following its review of the certification application, GLI will assign the submission document to an appropriate Technical Manager for determination of the required testing activities. (This task may be delegated to qualified staff.) The progress of all work activities will be recorded and monitored for accuracy and completeness.

6.2

Required testing activities will be assigned to qualified personnel. If outsourcing of any tasks is required, GLI will only outsource to an organization that is qualified to perform the assigned task(s). GLI will inform the customer of any outsourced tasks including the location of where each task was completed, and the additional cost associated with such outsourcing, if any.

6.3

GLI will ensure that all personnel performing evaluation tasks, either internal or outsourced, have access to all necessary information and/or documentation. The GLI Intranet is the primary source; however, if access to the intranet is not available, an alternate means of access will be provided.

6.4

All evaluation activities, internal and/or outsourced, will be performed according to the specific instructions of the customer and within the scope of GLI's accreditation to ISO/IEC 17025 and ISO/IEC 17065. GLI will evaluate gaming products against jurisdictional requirements as requested by the submitting product manufacturer. These jurisdictional requirements are defined by specific certification requirements based on the gaming regulations of the jurisdiction, which may be a country, province, state, or other regulatory authority. The specific jurisdictions subject to evaluation by GLI are defined in the ISO/IEC 17065:2012 scopes of accreditation for GLI New Jersey and GLI Europe.

6.5

GLI will not rely on results of evaluation or certification activities completed prior to receipt of the current submission without confirmation that the tasks performed were completed in accordance with GLI evaluation and certification requirements specified in this certification scheme.

6.6

GLI will inform the customer of all nonconformities identified during evaluation.

6.7

If one or more nonconformities have arisen, at the discretion of the customer, GLI will either terminate further evaluation activities or will continue the evaluation process and provide information regarding the additional evaluation tasks needed to verify that all nonconformities have been corrected.

6.8

If the customer agrees to the continuation of the additional evaluation tasks, the evaluation process described in this certification scheme (section 6) will be repeated for the additional tasks.

GLI Product Certification Scheme**6.9**

The results of all evaluation activities will be documented electronically and available for review as described in Section 7.

7 REVIEW

Upon completion of the specified evaluation tasks, GLI will perform a comprehensive technical review to verify that all specified tasks have been completed correctly and that no anomalies are present. Technical review will then be followed by a multi-step Quality Assurance review to verify the completeness of the submission and the inclusion of all required documentation. Following successful technical and quality assurance reviews, the submission will then be prepared for the certification decision.

8 CERTIFICATION DECISION**8.1**

GLI is responsible for and retains authority for all decisions related to certification and does not outsource the certification decision.

The following individuals are responsible for the final certification decision and signing the certification report:

- Senior Vice President, Quality and Technical Compliance (or as delegated per the GLI deputizing scheme) for Gaming Laboratories International, LLC
- Managing Director (or as delegated per the GLI deputizing scheme) for GLI Europe B.V.

All members of the certification process are regular employees of GLI or under contract with GLI to ensure impartiality and mitigate any instance of conflict of interest.

The customer is provided with a complete certification report that unambiguously identifies the product and confirms or denies certification of the product.

The certification report includes GLI contact information, the date(s) on which certification is granted, the customer's contact information, the scope of the certification, the expiry date(s) of certification (if applicable), and any other information as appropriate.

A certification report will only be issued if the gaming product passes the requested jurisdictional requirements. The certification report explicitly indicates "PASS" for the specific set of jurisdictional requirements requested by the submitting customer. A separate certification report is issued for each specific set of jurisdictional requirements. No interpretation of the certification decision is required; the gaming product(s) either passes, and a certification report is issued, or fails, and certification is denied.

8.2

Changes Affecting Certification – When GLI introduces new or revised requirements that affect the customer, GLI shall ensure that these changes are communicated to the customer. GLI shall further verify the implementation of the changes by its customers.

8.3

Termination, Reduction, Suspension or Withdrawal of Certification

GLI Product Certification Scheme

- When a non-conformity with certification requirements is substantiated (i.e., a certified product no longer complies with the applicable jurisdictional requirements), GLI shall consider and decide upon the appropriate action, which can include:
 - Continuation of certification under conditions specified by GLI;
 - Reduction in the scope of certification to remove the non-conforming product variants;
 - Suspension of certification pending remedial action by the customer;
 - Withdrawal of certification; and/or
 - Evaluation review of a certification decision.
- If certification is suspended, then GLI will inform the customer:
 - Of actions needed to end suspension and restore certification; and/or
 - Any other actions deemed appropriate by GLI necessary to restore certification.

9 **DIRECTORY OF CERTIFIED PRODUCTS**

9.1 **General**

GLI retains all certification documentation indefinitely in an electronic format including:

- Identification of the product;
- The jurisdictional requirement(s) to which conformity has been certified; and
- Identification of the customer.

9.2 **GLIAccess® Online Access**

GLI provides customers, regulators, and authorized third parties with access to certification reports, downloads, verification utilities and other information relevant to their products and jurisdictions online via its website using a secure login. **GLIAccess®** is available to GLI customers free of charge by contacting any GLI office.

10 **COMPLAINTS**

Any expression of dissatisfaction with GLI products or services requiring a response is managed as a complaint.

10.1 **Handling Complaints**

Upon receipt of a complaint or expression of dissatisfaction, GLI immediately initiates an internal complaint management process to investigate, analyze and assess the complaint. All complaints are acknowledged with the complainant within 30 days of receipt of the complaint.

Depending on the issues involved, the aspects of a complaint may be treated as an appeal or as a business dispute. Complaints about compliance or certification decisions made by GLI are handled as appeals. All other issues involving complaints are handled as business disputes.

11 **APPEALING A COMPLIANCE OR CERTIFICATION DECISION**

An appeal is a request for GLI to reconsider a certification decision of a specified submission.

Appeals:

- Apply only to compliance or certification decisions;

GLI Product Certification Scheme

- Apply only to those submitting products for certification;
- Are normally resolved internally; and
- May only be resolved through third party arbitration where specified in the appeal process.

11.1 The Appeal Process

When GLI determines that a product does not meet the necessary compliance requirements to issue a certification, the customer can contest the findings by making a written appeal to GLI.

Appeals must be made to GLI in writing. GLI will review the facts related to the appeal and respond within 30 days of receipt. Appeals are recorded as complaints of dissatisfaction with GLI. All records, documents etc., resulting from an appeal, are retained by GLI in an electronic format indefinitely.

Following a thorough assessment of the appeal and any related facts, GLI Senior Management will make a determination of compliance or conformity within the submission. The principles of independence and impartiality during GLI's appeal process are assured and safeguarded by the **Product Certification Decisions Committee**.

GLI will inform the customer of any further action required to remedy the situation. Once the decision has been confirmed by GLI, no further appeals are accepted unless new evidence is presented or discovered that may result in a reversal of the appeal. Procedures for handling internal nonconformities are followed.

If a customer disagrees with an appeal decision made by GLI, the customer may take the matter directly to a regulatory authority.

GLI may also contact regulatory authorities for a compliance determination in cases where jurisdictional regulations are unclear, silent, or do not specifically address the characteristics, features, or technology of an item submitted. This is applicable provided it does not compromise GLI impartiality and the customer directs GLI to proceed.

The right to appeal directly to an independent arbiter directly or following GLI's internal review is only allowed in Hong Kong and shall be submitted to the Hong Kong International Arbitration Centre ("HKIAC") and administered in accordance with the rules and regulations of the HKIAC. Further information can be found at www.hkiac.org.

12 THE "GAMING LABS CERTIFIED"® MARK

The program is administered from GLI World Headquarters in Lakewood, New Jersey under the ISO/IEC 17065:2012 accreditation granted by A2LA.

12.1 General Information

The "GAMING LABS CERTIFIED" mark (hereinafter referred to as the Mark) is a registered trademark of Gaming Laboratories International, LLC for use in association with products that have been certified for conformity by GLI. Use of the Mark signifies that the associated certified product(s) has met the specified jurisdictional requirements following an evaluation by GLI. Products associated with the Mark are accorded additional credibility and prestige, as the Mark signifies certification by the pre-eminent

GLI Product Certification Scheme

testing and certification body in the gaming industry. The Mark may not be displayed directly on a certified product or product packaging.

Shown below are examples of the “**GAMING LABS CERTIFIED**” mark images that are provided to approved users. The Mark is a registered trademark and **may not be altered or modified in any way** (including but not limited to text, color, and background) without written, pre-approval by GLI. The image size may be revised provided the relative dimensions are unchanged.



GLI shall not refuse to authorize use of the Mark to any entity except in cases where there is a failure to meet any of the requirements for obtaining the Mark.

Once granted, use of the Mark may not be transferred or assigned to a third party without entering into a new agreement with GLI or written consent from GLI in certain unique situations. Requests for such consent must be made to GLI in writing and will be reviewed on a case-by-case basis.

Use of the Mark is granted for a period of one year and may be renewed as of the end of the anniversary month of the original approval, and then annually thereafter provided, the certified product continues to comply with the *Certification Mark License Agreement*. GLI reserves the right to alter the period of use.

GLI maintains a register of all authorized users of the Mark at its World Headquarters location in Lakewood, NJ. This register contains user information along with relevant jurisdictional requirements and product information under which the authorization to use the Mark was originally granted. Interested parties should submit a request to review this information in writing to GLI World Headquarters. Allow 60 business days for GLI to review and approve the request, unless a different period is required by law or agreed to by GLI. All requests must be acknowledged and approved by GLI Legal Counsel.

In Hong Kong, the only officially recognized rules regarding the Mark are those accepted and approved by the Hong Kong Registrar of Trade Marks. They comprise the complete set of rules governing the authorization of suppliers to use the Mark in their entirety. Any amendments to the rules are not effective in Hong Kong until they are formally accepted by the Hong Kong Registrar of Trade Marks.

12.2 Application to Use the Mark

Requests for use of the Mark must be submitted in writing or via the Gaming Labs Certified Mark Online Request Form at www.gaminglabs.com/gli-certified-mark (or any successor thereto). GLI has established a Product Certification Decisions Committee (PCDC) who review and approve or deny use of the Mark. All members of the PCDC are employees of GLI, but are not part of the product certification body, to ensure impartiality and mitigate any instance of conflict of interest.

GLI will grant use of the Mark to organizations that have submitted items that GLI has determined meet the conformance criteria in an applicable GLI Standard or other

GLI Product Certification Scheme

published jurisdictional requirements.

A customer requesting use of the Mark must:

- provide proof of authorization to use or exercise intellectual property rights over a product certified by GLI;
- provide information needed to confirm the validity of a product certified by GLI (e.g., a report or ID number);
- agree to abide by the *Certification Mark License Agreement*; and
- receive approval from the PCDC to use the Mark.

12.3 Surveillance

This is a Type 1a product certification scheme (in accordance with ISO/IEC 17067:2013). GLI does not engage in any surveillance activities under this product certification scheme. However, GLI does conduct monitoring activities related to use of the Mark.

These monitoring activities include, but are not limited to, regular desktop and/or website audits of clients, customers, organizations, or others who have been approved to use the Mark. GLI communicates directly with the Mark user when the results of monitoring activities require the Mark user to address specified changes, updates, or other items identified regarding use of the Mark.



GLI Product Certification Scheme

Version History: Update effective as of 28-JUN-2023, MJM

Section	Made by	Revision(s):
As applicable	Mark Mensik	Staff Titles were updated, and various editorial revisions and spelling errors were corrected throughout the document.
1.2 Surveillance	Mark Mensik	The statement "GLI does engage in surveillance activities related to use of the "GAMING LABS CERTIFIED" mark" was revised by replacing "surveillance" with "monitoring". This change was made because the reference to surveillance is not accurate. ISO 17065 Clause 7.9.3 refers to surveillance of certification marks placed on a product, its packaging or accompanying information. This scheme does not allow for that type of certification mark use. Thus, the term "surveillance" is not appropriate. The reference to "monitoring" is from ISO 17030 Clause 7.3 which refers to monitoring the use of third-party marks of conformity. Section 12.3 was also revised as described below to conform to ISO 17030.
2 Applicable Standards and Normative References	Mark Mensik	ISO/IEC 17030:2003 was added to the list of applicable standards.
12.1 General Information	Mark Mensik	<p>Revised the statement FROM: The "GAMING LABS CERTIFIED" mark is a registered trademark of Gaming Laboratories International, LLC for use on products and related literature that have been certified for conformity by authorized GLI companies." TO: The "GAMING LABS CERTIFIED" mark (hereinafter referred to as the Mark) is a registered trademark of Gaming Laboratories International, LLC for use in association with products that have been certified for conformity by GLI.</p> <p>Added the following as the last sentence in the second paragraph of the section: The Mark may not be displayed directly on a certified product or product packaging.</p> <p>Added the following text to clarify the handling of the certified mark image: Shown below are examples of the "GAMING LABS CERTIFIED" mark images that are provided to approved users. The Mark is a registered trademark and may not be altered or modified in any way (including but not limited to text, color, and background) without written, pre-approval by GLI. The image size may be revised provided the relative dimensions are unchanged.</p> <p>Deleted the statement, "There shall be no fee to use the Mark." GLI may charge a fee in the future, thus this statement requires removal to avoid future revisions of the scheme.</p> <p>GLI moved from a 4-year to a 1-year renewal period. The scheme was revised to reflect this change.</p>
12.2 Application to Use the Mark	Mark Mensik	Added "but are not part of the product certification body" to the following, to emphasize that the PCDC does have a role in the original certification decision. The full context is: "GLI has established a Product Certification Decisions Committee (PCDC) who review and approve or deny use of the Mark. All members of the PCDC are employees of GLI, but are not part of the product certification body, to ensure impartiality and mitigate any instance of conflict of interest.
12.3 Surveillance	Mark Mensik	<p>The first paragraph was revised FROM: This is a Type 1a product certification scheme (in accordance with ISO/IEC 17067:2013). GLI does not engage in any surveillance activities except for those related to use of the "GAMING LABS CERTIFIED" mark. TO: This is a Type 1a product certification scheme (in accordance with ISO/IEC 17067:2013). GLI does not engage in any surveillance activities under this product certification scheme. However, GLI does conduct monitoring activities related to use of the Mark.</p> <p>Deleted the following: GLI shall periodically conduct certification surveillance audits to verify the continued use of the "GAMING LABS CERTIFIED" mark.</p> <p>Changed reference from "surveillance" to "monitoring".</p>

Update effective as of 19-MAY-2021, MJM

Section	Made by	Revision(s):
1. Scope	Mark Mensik	<p>Added "and associated equipment" to the definition of Gaming as shown below: Gaming: A game of chance (including electronic gaming and lottery devices and associated equipment) whose outcome is strongly influenced by some randomizing device, and upon which contestants may choose to wager money or anything of monetary value.</p>

Updates effective as of 25-FEB-2020, MJM

Section	Made by	Revision(s):
Not applicable	Mark Mensik	Initial Release – This document represents a consolidation of the "GLI Evaluation and Certification Guide" and the "GLI Product Certification Scheme GLI Europe BV (PC-QS-010)"